

Rx News Bulletin

Bureau of Narcotics & Dangerous Drugs

Missouri Department of Health and Senior Services

health.mo.gov/safety/bnnd/index.php

DEA Tips Regarding Pharmacy Burglaries and Robberies

Prevention tips

- ☐ Install an alarm system and test it often.
- ☐ Install security cameras behind the register facing the front counter.
- ☐ Inspect security cameras often.
- ☐ Properly secure and store recorded data from cameras.
- ☐ Install hold-up/duress buttons.
- ☐ Invite local police to conduct a security assessment.
- ☐ Insure there is adequate outside lighting.
- ☐ Leave lights on inside your business so police can see in.
- ☐ Do not cover your front windows with posters.
- ☐ Change locks and alarm codes when an employee leaves.
- ☐ Have at least two employee close and lock up the store.
- ☐ Try to greet customers as they enter your store to deter shoplifting and crime.
- ☐ What to do during a robbery
- ☐ Do not resist! Cooperate fully with the robber.
- ☐ Remain calm and avoid sudden movements.
- ☐ Do exactly what you are told to do, nothing more, nothing less.
- ☐ Make mental notes of the robber (e.g. clothing hair color and length, size, build, scars, marks, tattoos, accents and other body features).
- ☐ Do not attempt to apprehend the robber yourself.
- ☐ Your primary concern should be the safety of yourself, your employees and customers.

After a robbery

- ☐ Get immediate treatment for any injured person.
- ☐ Sound the alarm as soon as possible.
- ☐ Lock the doors immediately to prevent re-entry.
- ☐ Call the police first, then supervisors and management.
- ☐ Request customers to stay and provide a statement to the police. Get customers' names.
- ☐ Protect the crime scene. Stop others from touching the counter area or places the robbers may have touched.
- ☐ Do not just trust your memory. Start writing notes as soon as possible.

After a burglary

- ☐ Notify the local police department.
- ☐ Avoid touching or disturbing anything.
- ☐ After police arrive, prepare a list of what was stolen.
- ☐ Take appropriate steps to put security back in place.

Mandatory reporting

- ☐ The loss or theft of a controlled substance should be reported to the BNDD upon discovery. A written loss report form is due in 7 days. You may ask for an extension of time to submit a written report.
- ☐ A DEA loss report must be submitted to the DEA. This may also be submitted electronically from the DEA website at www.deadiversion.usdoj.gov.

Source: United States Drug Enforcement Administration, Office of Diversion Control and the National Association of Boards of Pharmacy, 2012

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NPLEx Pseudoephedrine Updates

The NPLEx Pseudoephedrine tracking database has been in place for one year. The department has submitted the contract extension to Appriss, Inc. in Louisville, Kentucky to extend the database through the end of 2013.

All Schedule 5 pseudoephedrine products that are sold over-the-counter without a prescription must be documented in the NPLEx database. Some pharmacies have exempted out of NPLEx because they only sell pseudoephedrine pursuant to a prescription. If your pharmacy has a local ordinance that requires a prescription, you are probably not reporting to the NPLEx system. If a local jurisdiction amends their local prescription ordinance to exclude any “meth-proof” pseudoephedrine products, so that no prescription is required, then these pharmacies will want to re-enroll in the NPLEx system so that over-the-counter sales are logged into NPLEx.

If you have any questions, please contact the BNDD office by emailing bndd@health.mo.gov.

State Regulators Attend DEA National Conference

On November 14th & 15th, 2012, the Drug Enforcement Administration (DEA) held their 21st National Conference on Pharmaceutical and Chemical Diversion.

Executive Director Kim Grinston and Chief Inspector Tom Glenski of the Missouri Board of Pharmacy and BNDD Administrator Michael Boeger attended the conference.

The training agenda included trends in abuse, synthetic drug issues, prescription monitoring programs, policy updates, new laws and regulations, pain clinic enforcement cases and drug shortages.

DEA's Proposed Rule for New Drug Disposal Methods

The DEA's proposed rule for new drug disposal methods proposes requirements to govern the secure disposal of controlled substances by both DEA registrants and ultimate users. These regulations would implement the Secure and Responsible Drug Disposal Act of 2010 (Pub. L. 111-273) by expanding the options available to collect controlled substances from ultimate users for purposes of disposal to include: Take-back events, mail-back programs, and collection receptacle locations. These proposed regulations contain specific language to continue to allow law enforcement agencies to voluntarily conduct take-back events, administer mail-back programs, and maintain collection receptacles. These regulations propose to allow authorized manufacturers, distributors, reverse distributors, and retail pharmacies to voluntarily administer mail-back programs and maintain collection receptacles. In addition, this proposed rule expands the authority of authorized retail pharmacies to voluntarily maintain collection receptacles at long term care facilities. This proposed rule also reorganizes and consolidates existing regulations on disposal, including the role of reverse distributors.

More information about the rule can be found at www.deadiversion.usdoj.gov/fed_regs/index.html.



2012 Year in Review

BNDD Registration Types

Registration Type	Numbers Issued
Advanced Practice Nurse	405
Ambulances (EMS)	324
Ambulatory Surg Center	100
Analytical Labs	53
Correctional Centers	28
Dentists (DDS)	2,385
Dentists (DMD)	589
Distributors	34
Exporters	9
Hospices	4
Hospitals	182
Importers	10
LTCF Automated Dispensing	2
LTCF Emergency Kits	556
Manufacturers	28
Narcotic Treatment Programs	11
Optometrists	728
Physicians (DO)	2,719
Physicians' Assistants	89
Physicians (MD)	17,780
Podiatrists	290
Researchers	340
Retail Pharmacies	1,314
Teaching Institutions	12
Veterinarians	1,780
25 Types	29,772

BNDD 2012 Statistics

- 70% apply online with a credit card.
30% mail in a paper application.
- 2,048 address changes
- 246,499 visits to BNDD website
- 15,279 telephone calls to central office
- 1,412 emails answered from web address email
- 841 loss/theft of drug reports received
- 154 on site inspections
- 67 investigations opened
- 10 educational classes/presentations
- 83 meetings attended
- 32 disciplinary conferences held
- 23 registrants placed on probation
- 15 letters of censure issued
- 5 letters of warning issued
- 8 registration surrendered in lieu of revocation

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